***Youth Program Supervisor***

The WFC2 Youth Programis a unique program that offers youth soccer players throughout BC the opportunity to participate in unforgettable experiences on game day. As a Youth Program Supervisor, you will fill one of the following roles on game day:

***Player Escort Supervisor***

**Position Description**

Working as a match day staff volunteer with the Events Department, this role will consist of supervising the Youth Program player escort participants every match from when they register, to their pick-up post-experience.

**Responsibilities on match days:**

To help achieve the Event Department’s goals, the Player Escort Supervisor is responsible for:

* Ensuring to check-in upon arrival;
* Setting up the uniforms, and relevant materials, for the participants in the Youth Program room;
* Attending a staff team briefing;
* Ensuring that Youth Program registration area set up is complete, and being present when participants arrive – execute registration;
* Dropping off participants’ belongings in the Youth Program room;
* Escorting the participants to pitch level for training;
* Assisting where needed during Youth Rehearsal;
* Supervising participants between rehearsal & presentation;
* Ensuring participants change into uniforms;
* Ensuring that the participants are ready at pitch level, well in advance of player procession to get into position;
* Overseeing participants during player procession;
* Ensuring that participants change out of their uniforms, and gather all their belongings – assisting with parent pick-up;
* If delegated that match day, organizing the participants’ laundry & assist in cleanup (if necessary);
* Ensuring that Whitecaps FC policies and procedures are adhered to, including but not limited to, stadium fire regulations, public and personal safety, crowd management, customer service, etc.

***Ball Manager Supervisor***

**Position Description**

Working as a match day staff volunteer with the Events Department, this role will consist of supervising the Youth Program ball retriever participants prior to and during each match, while ensuring that all “putting the ball back into play” protocols are being strictly adhered to and executed properly.

**Responsibilities on match days:**

To help achieve the Event Department’s goals, the Ball Manager Supervisor is responsible for:

* Ensuring to check-in upon arrival;
* Setting up the uniforms, and relevant materials, for the participants in the Youth Program room;
* Attending a staff team briefing;
* Completing Youth Program room set up (if necessary);
* Helping to ensure that Youth Program registration area set up is complete, and being present when participants arrive – help execute registration;
* Dropping off participants’ belongings in the Kickin’ with the ‘Caps locker room;
* Ensuring that the participants change into their uniforms;
* Supervising & arranging participants appropriately during team warm up;
* Ensuring that participants are in place prior to opening procession;
* Acting as a ball retriever for matches when the minimum number of youth required has not been met;
* Supervising participants during the match, making sure all appropriate procedures are being followed and executed properly;
* Escorting participants back to locker room at halftime to hydrate, and have a snack (which is not provided)
* Ensuring that participants change out of their uniforms, and gather all their belongings – assisting with parent pick-up;
* If delegated that match day, organizing the participants’ laundry & assist in cleanup (if necessary);
* Ensuring that Whitecaps FC policies and procedures are adhered to, including but not limited to, stadium fire regulations, public and personal safety, crowd management, customer service, etc.