



SINCE 1974

Kickin' With the 'Caps Supervisor

Kickin' with the 'Caps is a unique program that offers youth soccer players throughout BC the opportunity to participate in unforgettable experiences on game day. As a Kickin' with the 'Caps Supervisor, you will fill one of the following roles on game day:

Flag Bearer Supervisor

Position Description

Working as a match day staff volunteer with the Events Department, this role will consist of supervising the Kickin' with the 'Caps flag bearer participants every match, from registration to pick-up post-experience.

Responsibilities on match days:

To help achieve the Event Department's goals, the Flag Bearer Supervisor is responsible for:

- Ensuring to check-in upon arrival;
- Setting up uniforms and relevant materials in the Kickin' with the 'Caps locker room;
- Completing locker room set up (if necessary);
- Attending the production staff team briefing;
- Ensuring the Kickin' with the 'Caps registration area set up is complete, and being present as participants arrive;
- Dropping off participants' belongings in the Kickin' with the 'Caps locker room;
- Escorting the participants to tunnel 112 for Youth Rehearsal training, direct & instruct flag bearers as needed (with Canadian & American National Flags);
- Assisting where needed during Youth Rehearsal;
- Ensuring participants change into uniforms;
- Supervising participants between rehearsal & presentation;
- Ensuring that the participants are ready in tunnel 112 (with Canadian & American National Flags), in advance of player procession;
- Overseeing participants during player procession;
- Ensuring that participants change out of uniforms and gather all their belongings – escort participants back to the Concourse Level to meet their parents;
- If delegated that match day, lead locker room strike-down;
- Ensuring Whitecaps FC policies and procedures are adhered to, including but not limited to, stadium fire regulations, public and personal safety, crowd management, customer service, etc.



SINCE 1974

Hi-5 Line Supervisor

Position Description

Working as a match day staff volunteer with the Events Department, this role will consist of supervising the Kickin' with the 'Caps Hi-5 Line participants every match from when they register, to their eventual drop off back to their parents.

Responsibilities on match days:

To help achieve the Event Department's goals, the Hi-5 Line Supervisor is responsible for:

- Ensuring to check-in upon arrival;
- Ensuring that Kickin' with the 'Caps registration area set up is complete, and being present when participants arrive;
- Remaining at Registration area to greet late participants, and escorting them into the stadium;
- Dropping off participants' belongings in the Kickin' with the 'Caps locker room;
- If time permits, visiting Cap's Kickoff/leading a stadium tour;
- Gathering participants, and arranging them in place for the Hi-5 Line;
- Executing Hi-5 Line Registration;
- Ensuring that participants gather all their belongings (after Kickoff) and escort them back to the Concourse Level to meet their parents;
- Ensuring that Whitecaps FC policies and procedures are adhered to, including but not limited to, stadium fire regulations, public and personal safety, crowd management, customer service, etc.

Player Escort Supervisor

Position Description

Working as a match day staff volunteer with the Events Department, this role will consist of supervising the Kickin' with the 'Caps player escort participants every match from when they register, to their eventual drop off back to their parents.

Responsibilities on match days:

To help achieve the Event Department's goals, the Player Escort Supervisor is responsible for:

- Ensuring to check-in upon arrival;
- Setting up the uniforms, and relevant materials, for the participants in the Kickin' with the 'Caps locker room;
- Attending the production staff team briefing;
- Completing locker room set up (if necessary);



SINCE 1974

- Ensuring that Kickin' with the 'Caps registration area set up is complete, and being present when participants arrive – execute registration;
- Dropping off participants' belongings in the Kickin' with the 'Caps locker room;
- Escorting the participants to tunnel 112 for training;
- Assisting where needed during Youth Rehearsal;
- Ensuring that the participants change into their uniforms, then escorting them to 'Caps Kickoff/leading a stadium tour/observing team warm-up;
- Escorting participants back to locker room to hydrate, and have a snack (which is not provided);
- Ensuring that the participants are ready in tunnel 112, well in advance of player procession to get into position;
- Overseeing participants during player procession;
- Ensuring that participants change out of their uniforms, and gather all their belongings – escort them back to the Concourse Level to meet their parents;
- If delegated that match day, organizing the participants' laundry & assist in cleanup (if necessary);
- Ensuring that Whitecaps FC policies and procedures are adhered to, including but not limited to, stadium fire regulations, public and personal safety, crowd management, customer service, etc.

Ball Manager Supervisor

Position Description

Working as a match day staff volunteer with the Events Department, this role will consist of supervising the Kickin' with the 'Caps ball retriever participants prior to and during each match, while ensuring that all "putting the ball back into play" protocols are being strictly adhered to and executed properly.

Responsibilities on match days:

To help achieve the Event Department's goals, the Ball Manager Supervisor is responsible for:

- Ensuring to check-in upon arrival;
- Setting up the uniforms, and relevant materials, for the participants in the Kickin' with the 'Caps locker room;
- Attending a staff team briefing;
- Completing locker room set up (if necessary);
- Helping to ensure that Kickin' with the 'Caps registration area set up is complete, and being present when participants arrive – help execute registration;
- Dropping off participants' belongings in the Kickin' with the 'Caps locker room;



SINCE 1974

- Ensuring that the participants change into their uniforms, then escorting them to 'Caps Kickoff/leading a stadium tour;
- Supervising & arranging participants appropriately during team warm up;
- Ensuring that participants are in place prior to opening procession;
- Supervising participants during the match, making sure all appropriate procedures are being followed and executed properly;
- Escorting participants back to locker room at halftime to hydrate, and have a snack (which is not provided);
- Aiding participants during the post-match autograph session in the West Tunnel;
- Ensuring that participants change out of their uniforms, and gather all their belongings – escort them back to the Concourse Level to meet their parents;
- If delegated that match day, organizing the participants' laundry & assist in cleanup (if necessary);
- Ensuring that Whitecaps FC policies and procedures are adhered to, including but not limited to, stadium fire regulations, public and personal safety, crowd management, customer service, etc.

A criminal record check will be required for the above positions. If you are legally entitled to work in Canada, please send your resume and cover letter indicating how you meet our requirements to events@whitecapsfc.com